

M/S CRYSTAL HARMONY

Corrective Action Statement

CRYSTAL HARMONY

6/21/2003

DETAILS OF INSPECTION VIOLATIONS

| NO. | LOCATION | REF. | POINTS | CRITICAL DESCRIPTION |
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| 1 | MAIN GALLEY - STARBOARD STORAGE PREVIOUSLY CLEANED DISHES WERE SOILED WITH FOOD RESIDUE. Standard operating procedures and monitoring procedures implemented to prevent the recurrence of the critical deficiency: Procedure is in place. Dish wash staff have been advised to follow procedures and ensure that only perfectly clean dishes are being placed on shelves & lockers. It has been reiterated with supervisors that better monitoring is needed. | 26 | 0 | Yes |
| 2 | MAIN GALLEY - BEVERAGE STATION THE CUTTING BOARD WAS PITTED, SCORED AND WAS STAINED. Corrective action: Cutting boards have been cleaned and a procedure for sanding implemented. New cutting boards are on order as required. | 20 | 2 | No |
| 3 | MAIN GALLEY - BEVERAGE STATION SEVERAL CARTONS OF MILK AND HALF AND HALF HAD A INTERNAL TEMPERATURE OF 50°F OR MORE. Standard operating procedures and monitoring procedures implemented to prevent the recurrence of the critical deficiency: Time log sheet has been implemented. Crew have been reminded of procedures and trained. It has been reiterated with supervisors that this is to be monitored. | 16 | 5 | Yes |
| 4 | MAIN GALLEY - PASTRY THERE WAS A LOT OF WATER AND DEBRIS IN THE LIP OF THE COLLAR MIXER. Corrective action: This was corrected on the spot. Procedures have been reiterated with all staff. | 20 | 2 | No |
| 5 | MAIN GALLEY - SOUP AREA THE CUTTING BOARD WAS PITTED AND SCORED. Corrective action: Cutting boards have been cleaned and a procedure for sanding implemented. New cutting boards are on order as required. | 20 | 2 | No |
| 6 | MAIN GALLEY - SOUP KETTLE AREA THE SCUPPERS IN THIS AREA WERE VERY CORRODED. Corrective action: Scuppers have been scrapped and painted. Upkeep of maintenance of the scuppers has been reiterated to those responsible and this will be more closely monitored in future. | 33 | 1 | No |
| 7 | MAIN GALLEY - POT WASH THE POT WASH MACHINE WAS MARKED "OUT OF SERVICE" Corrective action: The machine has been repaired and is back in service. | 38 | 0 | No |
| 8 | MAIN GALLEY - DISHWASH THIS AREA WAS HOT AND HUMID. Corrective action: Air balance in the galley has been adjusted to prevent hot and humid conditions. | 37 | 0 | No |
| 9 | VISTA LOUNGE THE HANDLE OF THE ICE SCOOP WAS IN CONTACT WITH THE ICE. Corrective action: The scoop is now stored outside of the ice bin to avoid contamination with the handle. | 20 | 2 | No |
| 10 | VISTA LOUNGE AN OPEN CELL GASKET WAS USED BETWEEN THE MAKER AND THE BIN OF THE ICE MACHINE. Corrective action: This has been temporarily repaired with sealant. New gaskets are on order. | 21 | 0 | No |
| 11 | CLUB 2100 THE DECKHEAD OVER THE SERVICE AREA OF THE BAR IS OPEN TO THE PLENUM ABOVE. Corrective action: A cleaning procedure has been implemented. | 33 | 1 | No |
| 12 | BAKERY THE CUTTING BOARD WAS PITTED AND SCORED. Corrective action: Cutting boards have been cleaned and a procedure for sanding implemented. New cutting boards are on order as required. | 20 | 2 | No |

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| 13 | CREW MESS | 21 | 0 | No |
| THERE WAS AN OPEN CELL GASKET BETWEEN THE MAKER AND THE BIN OF THE ICE MACHINE. | | | | |
| Corrective action: This has been temporarily repaired with sealant. New gaskets are on order. | | | | |
| 14 | CREW GALLEY | 33 | 1 | No |
| THE SCUPPERS IN THE SOUP AREA WERE VERY CORRODED. | | | | |
| Corrective action: Scuppers are scheduled to be scrapped and painted on 6 July 2003. Upkeep of maintenance of the scuppers has been reiterated to those responsible and this will be more closely monitored in future. | | | | |
| 15 | BUTCHER SHOP | 38 | 0 | No |
| THE FREEZER WAS MARKED "OUT OF ORDER". | | | | |
| Corrective action: The Freezer has been repaired and is back in service. | | | | |
| 16 | BUTCHER SHOP | 20 | 2 | No |
| THE SURFACE OF THE CUTTING BOARD WAS PITTED AND SCORED. | | | | |
| Corrective action: Cutting boards have been cleaned and a procedure for sanding implemented. New cutting boards are on order as required. | | | | |
| 17 | CRYSTAL COVE BAR | 38 | 0 | No |
| THE ICE MACHINE WAS MARKED "OUT OF ORDER". | | | | |
| Corrective action: The ice machine has been repaired and is back in service. | | | | |
| 18 | CRYSTAL COVE BAR | 29 | 0 | Yes |
| CURRENTLY THE STAFF HAVE TO PASS THROUGH AND INTERVENING DOOR IN ORDER TO WASH THEIR HANDS. | | | | |
| Standard operating procedures and monitoring procedures implemented to prevent the recurrence of the critical deficiency: Documentation to initiate the removal of the sink to the Crystal Cove Pantry has been submitted in order to install the hand wash sink, the paper towel and soap dispenser for use without passing through a door. | | | | |
| 19 | CRYSTAL COVE BAR | 29 | 0 | Yes |
| THE THREE BUCKET CLEANING SYSTEM WAS PLACED IN FRONT OF THE HAND WASH STATION. | | | | |
| Standard operating procedures and monitoring procedures implemented to prevent the recurrence of the critical deficiency: Corrective action was taken on the spot (buckets were removed from this location) and all staff have been advised of procedures. | | | | |
| 20 | FOOD SERVICE GENERAL | 33 | 1 | No |
| BROKEN AND CRACKED DECK TILES WERE NOTED PRIMARILY AT THE JUNCTURE OF THE DECK AND BULKHEAD THROUGH OUT THE FOOD SERVICE AREAS. | | | | |
| Corrective action: The broken and cracked tiles as stipulated by the inspectors have been replaced. Closer monitoring for further replacement has been initiated. | | | | |
| 21 | LIDO GALLEY | 21 | 0 | No |
| THE GASKET ON THE DOOR OF THE MILK DISPENSER WAS SPLIT AND PEELING IN SOME AREAS. | | | | |
| Corrective action: The gasket has been replaced. | | | | |
| 22 | KYOTO & PREGO GALLEY | 20 | 2 | No |
| ONE PITTED AND SCRATCHED CUTTING BOARD WAS NOTED IN THIS AREA. | | | | |
| Corrective action: Cutting boards have been cleaned and a procedure for sanding implemented. New cutting boards are on order as required. | | | | |
| 23 | KYOTO & PREGO GALLEY | 26 | 0 | Yes |
| A SOILED CUTTING BOARD WAS NOTED IN THIS AREA. | | | | |
| Standard operating procedures and monitoring procedures implemented to prevent the recurrence of the critical deficiency: Corrective action: Cutting board was cleaned immediately. Procedures reiterated with all staff. | | | | |
| 24 | KYOTO & PREGO GALLEY | 22 | 0 | No |
| A DATA PLATE WAS MISSING ON THE DISHWASH MACHINE. A WORK ORDER HAS BEEN PLACED TO FIX THIS. | | | | |
| Corrective action: The data plate has been installed. | | | | |

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| 25 | LIDO GALLEY GENERAL | 33 | 1 | No |
| GAPS WERE NOTED ON THE BULKHEADS AND DECKHEADS THROUGHOUT THIS AREA. | | | | |
| Corrective action: Stainless steel strips have been welded and sealed throughout the area. | | | | |
| 26 | PREGO SERVICE STATION | 21 | 0 | No |
| TWO WOODEN CABINETS WERE NOTED IN THIS AREA WITH HOLES, GAPS, PEELING LAMINATE STRIPS, AND EXPOSED, UNFINISHED WOOD. | | | | |
| Corrective action: This was corrected immediately. All holes and gaps were filled. New laminate has been applied. | | | | |
| 27 | PREGO SERVICE STATION | 36 | 0 | No |
| THE LIGHTS OVER THE COUNTER AREA WERE NOT SHIELDED OR SHATTER RESISTANT. | | | | |
| Corrective action: A new shatterproof light has been installed. | | | | |
| 28 | PREGO SERVICE STATION | 33 | 1 | No |
| THE DECKHEAD WAS SOILED IN THIS AREA. | | | | |
| Corrective action: Corrective action was taken on the spot. The area was cleaned and all staff have been reminded of procedures. | | | | |
| 29 | POOLS | 09 | 0 | Yes |
| ON MAY 5, 2003 FROM 1:00 PM TO 4:00 PM THE CHLORINE LEVEL IN THE SEAHORSE POOL WAS MEASURED AT 0.8 PPM. THE POOL REMAINED OPEN DURING THIS TIME. | | | | |
| Standard operating procedures and monitoring procedures implemented to prevent the recurrence of the critical deficiency: Procedure has been reiterated with all staff. Duty Officers have been instructed that they must check the logs during their watch to ensure that this does not reoccur. | | | | |
| 30 | WHIRLPOOLS | 10 | 1 | No |
| ON 1/10, 1/13, 1/21, 3/1, 3/2, 3/10, 3/12, 3/15, 3/23, 3/25, 4/4, 4/10, 4/11, AND 4/14 - 5/8 THE TIME FOR THE SUPERBROMINATION OF THE WHIRLPOOLS WAS NOT RECORDED. | | | | |
| Corrective action: Procedures have been reiterated with those responsible. Duty Officers have been instructed that they must check the logs during their watch to ensure that this does not reoccur. | | | | |
| 31 | POTABLE WATER | 06 | 0 | No |
| THE ANALYZER CHART RECORDER CHARTS FOR THE DISTRIBUTION SYSTEM HAD A RANGE OF 0-50 PPM. | | | | |
| Corrective action: New 0 to 5 ppm charts have been implemented and are in use. | | | | |
| 32 | POTABLE WATER | 08 | 0 | No |
| A BACKFLOW PREVENTION DEVICE WAS MISSING ON THE SHOWER HOSE IN CABIN 1010. | | | | |
| THIS WAS CORRECTED IMMEDIATELY. | | | | |
| Corrective action: The Back- flow preventer was installed immediately. | | | | |
| 33 | POTABLE WATER | 03 | 0 | Yes |
| FOR SEVERAL HOURS ON EACH OF THE FOLLOWING DATES DURING BUNKERING, THE FREE HALOGEN DROPPED BELOW 2.0 PPM: 1/13, 1/21, 2/17, 3/3, 5/9, 5/14, 5/22, 6/2, 6/7, AND 6/20. | | | | |
| Standard operating procedures and monitoring procedures implemented to prevent the recurrence of the critical deficiency: Instructions have been posted. All crew have been reminded of correct procedures. | | | | |
| 34 | POTABLE WATER | 08 | 0 | No |
| ON 4/30, THE ANALYZER CHART RECORDER CHART FOR BUNKERING WAS NOT DATED. | | | | |
| Corrective action: Instructions have been posted. All crew have been reminded of correct procedures. | | | | |
| 35 | POTABLE WATER | 08 | 0 | No |
| A BACKFLOW PREVENTION DEVICE WAS MISSING ON A THREADED HOSE BIB AT THE CHLORINATION POINT FOR THE BUNKER LINE. | | | | |
| Corrective action: The Back- flow preventer has been installed. | | | | |
| 36 | DISCO BAR | 29 | 0 | Yes |
| THE HANDWASH SINK FOR THE DISCO BAR IS LOCATED BEHIND A DOOR THAT REQUIRES PASSAGE THROUGH A CLOSED DOOR. | | | | |
| Standard operating procedures and monitoring procedures implemented to prevent the recurrence of the critical deficiency: A curtain has been installed in order to keep the door open during service hours in the bar. | | | | |

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| 37 | BISTRO BAR | 33 | 1 | No |
| THE DECK IN THE TECHNICAL AREA UNDER THE SINK WAS SOILED AND DAMP. | | | | |
| Corrective action: Corrective action was taken on the spot. The area was cleaned and all staff have been reminded of procedures. | | | | |

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| 38 | CORRECTIVE ACTION STATEMENT | * | 0 | No |
| IN DEVELOPING THE CORRECTIVE ACTION STATEMENT FOR THIS INSPECTION, CRITICAL-ITEM DEFICIENCIES (DESIGNATED WITH YES IN CRITICAL COLUMN (WORTH 3 - 5 POINTS), WHETHER DEBITED OR NOT, SHOULD INCLUDE STANDARD OPERATING PROCEDURES AND MONITORING PROCEDURES IMPLEMENTED TO PREVENT THE RECURRENCE OF THE CRITICAL DEFICIENCY. PREPARE CORRECTIVE ACTION STATEMENT AS A WORD PROCESSING OR SPREADSHEET FILE WHICH WILL BE SENT TO USPHS / VSP AS AN EMAIL MESSAGE ATTACHMENT. PLEASE EMAIL CORRECTIVE ACTION STATEMENT TO: VSP@CDC.GOV USE EMAIL MESSAGE SUBJECT LINE: CRYSTAL HARMONY - CAS - 06/21/2003. | | | | |